



Terms and conditions

Cancellation policy

All changes or cancellations must be made in writing to congress secretariat: aepc2020@resia.se

If cancellation is made before March 2, 2020, a cancellation fee of SEK 750 excl. VAT will be charged. If your registration fee has already been paid, it will be credited with a deduction of SEK 750 excl. VAT. If cancellation is made on or after March 2, 2020, no refund or reduction will be possible.

All refunds will be processed after the meeting.

Change of participant

If you cannot participate in the congress, you can transfer your registration to a colleague. The fee for transfer is SEK 250 excl. VAT. Please contact congress secretariat, Resia Kongress, if you want to transfer a registration.

Cancellation of accommodation

Notification of cancellation must be made by e-mail and sent to the congress secretariat Resia Kongress.

Gothia Towers: Cancellation of hotel reservation will be accepted until **January 9, 2020**, for a refund minus a SEK 250 excl. 25% VAT cancellation fee.

Quality Hotel Panorama: Cancellation of hotel reservation will be accepted until **February 10, 2020**, for a refund minus a SEK 250 excl. 25% VAT cancellation fee.

All other hotels: Cancellation of hotel reservation will be accepted until **March 2, 2020**, for a refund minus a SEK 250 excl. 25% VAT cancellation fee.

If cancellation is received later than above dates, or in case of no-show, no refund will be given.

Notification of cancellation must be made by e-mail and sent to congress secretariat:

aepc2020@resia.se

Dietary requests

Dietary requests must be announced no later than two weeks before the start of the conference in order for the AEPC 2020 to guarantee that the special diet can be served. Please note that dietary requests include vegetarian or vegan diets and food allergies. Diets (such as low carb, Atkins etc.) will not be considered.

Congress secretariat

E-mail: aepc2020@resia.se

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